

# Digital start-up access to venture capital financing: What signals quality?

Nirjhar Nigam, Cristiane Benetti, Sofia Johan

# ▶ To cite this version:

Nirjhar Nigam, Cristiane Benetti, Sofia Johan. Digital start-up access to venture capital financing: What signals quality?. Emerging Markets Review, 2020, pp.100743. 10.1016/j.ememar.2020.100743 . hal-02995621

# HAL Id: hal-02995621 https://hal.univ-lorraine.fr/hal-02995621

Submitted on 15 Dec 2022

**HAL** is a multi-disciplinary open access archive for the deposit and dissemination of scientific research documents, whether they are published or not. The documents may come from teaching and research institutions in France or abroad, or from public or private research centers. L'archive ouverte pluridisciplinaire **HAL**, est destinée au dépôt et à la diffusion de documents scientifiques de niveau recherche, publiés ou non, émanant des établissements d'enseignement et de recherche français ou étrangers, des laboratoires publics ou privés.



Distributed under a Creative Commons Attribution - NonCommercial 4.0 International License

Version of Record: https://www.sciencedirect.com/science/article/pii/S1566014120300273 Manuscript\_8eeaf4a70e961013e2d09e23046b0eba

# Digital Start-Up Access to Venture Capital Financing: What Signals Quality?

# Nirjhar Nigam (Corresponding Author)

Associate Professor Department of Finance, Accounting and Cost Control ICN Artem Business School, 86 rue du Sergent Blandan, 54003 NANCY Cedex, FRANCE nirjhar.nigam@icn-artem.com

# **Cristiane Benetti**

Associate Professor Department of Finance, Accounting and Cost Control ICN Artem Business School, 86 rue du Sergent Blandan, 54003 NANCY Cedex, FRANCE cristiane.benetti@icn-artem.com

# Sofia A. Johan

College of Business, Florida Atlantic University 777 Glades Road Boca Raton, Florida, 33431 USA Phil Smith Center for Free Enterprise and Extramural Research Fellow, Tilburg Law and Economics Centre (TILEC) <u>https://ssrn.com/author=3098914</u> sjohan@fau.edu

# Digital Startup Access to Venture Capital Financing: What Signals Quality?

# ABSTRACT

What signals quality for digital startups seeking access to external finance? Analyzing a unique dataset from India, we investigate the impact of traditional quality signals (e.g., the founders' years of experience, prior industry experience); networking signals (e.g., degrees from elite educational institutes, the breadth of an entrepreneurial team); and digital signals (e.g., the social media presence of the startup on multiple social media sites) on the access to venture capital financing. We find that while networking and digital signals positively impact access to financing, traditional human capital signals do not have any significant impact on the process.

Keywords: Startups; Entrepreneurship; Financing; Digital Signals; Human capital, Social media networking; Venture capital; Signals

#### 1. INTRODUCTION

Entrepreneurial startups play a fundamental role in the promotion of innovation and economic growth (Acs & Audretsch, 1988; Acs et al., 2008; Audretsch, 2007a and 2007b; Audretsch et al., 2009; Baumol, 1996; Chavis et al., 2011; Cumming & Johan, 2014; Cumming et al., 2014; Fairlie & Chatterji, 2013; Klapper & Love, 2011; Marcotte, 2012; McMullen, 2011; Naude, 2010; Stam & Wennberg, 2009; Thurik et al., 2008). The creation of new entrepreneurial and innovative ventures requires capital financing and, as such, there is a large body of research looking into access to entrepreneurial finance for entrepreneurs and startups (Bhide, 1992; Bonini et al., 2012; Fossen, 2014; Nahata, 2008; Wang & Wang, 2012; Li et al., 2016). We know that sustained financing can ensure high levels of growth and survival of new ventures (Cosh et al., 2009; Smallbone et al., 2003; Storey, 2016; Van Auken & Carter, 1989) while lack of financing can result in low levels of growth and an increased likelihood of failure (Alsos et al., 2006; Basu & Parker, 2001). As financing is crucial for startups not only at the initial stages but also at the later stages for continued growth and survival, extant research has sought to determine the factors that play a significant role in access to finance, such as the human capital of the founders (Almus & Nerlinger, 1999; Colombo & Grilli, 2005; Cressy, 1996; Cumming & Johan, 2008a; Stuart & Abetti, 1990; Westhead & Cowling, 1995) and founders' social networks (Goh et al., 2013; Hochberg et al., 2007; Luo et al., 2013).

Human capital plays a significant role in entrepreneurial endeavors. Researchers have divided human capital into two broad categories: formal and informal. Formal signifies individual educational qualifications, skills, and abilities, whereas informal signifies human capital developed through work and familial experiences. We know that educational investments and work experience can translate into economic advantages (Becker, 1964; Killeen et al., 1999; Langelett, 2002) and, if applied towards an entrepreneurial activity, can result in improved entrepreneurial judgment (Baron & Ensley, 2006; Corbett, 2005; McGrath & MacMillan, 2000; Parker, 2006; Ronstadt, 1988; Shane, 2000; Wiklund & Shepherd,

2003) and forecasting ability (Clement, 1999; Mikhail et al., 1997). It is clear that the impact of human capital on entrepreneurial activity and judgment has been previously widely studied in more developed economies. There is however limited empirical evidence on the role of human capital in startup financing for firms in developing or emerging markets where institutions are arguably weaker, and informal quality signals are much more important to mitigate information asymmetry. In this paper we analyze Indian tech startups to determine the extent formal and informal human capital signals serve as positive signals to mitigate information asymmetries and potentially impact access to venture capital (VC) for Indian entrepreneurs. Our formal and informal measures include total years of experience, the type of work experience (technical, founder, or consultant), the degree to which an elite educational institute provides access to a network of resources, and the breadth of the entrepreneurial team.

In India, technology has been a major driver of innovation for the last 25 years. Major business opportunities have surfaced in the technological front; consequently, there has been exponential growth in the number of startups, which has attracted investments from a large number of venture capitalists (VCs). From 2012-2017, reports show a significant increase in investments by VCs in Indian startups. The transaction value has increased over 13.5 times (from \$94 million in 2011 to \$1.275 billion in 2016)<sup>1</sup>. In 2017, investments by VCs in the country reached record levels at \$26.5 billion.

With such rapid growth, policymakers face considerable challenges. One challenge is mitigating the inefficiency of the matching process between investors and new technological startups, especially in a financial market which still largely remains imperfect (e.g. Colombo & Grilli, 2005, 2009). In India, graduates from top engineering colleges are no longer restricted to only joining the corporate world; thus, those with engineering, mathematical, and analytical skills are increasingly incentivized to create their own entrepreneurial firms. A report published by NASSCOM<sup>2</sup> states that 50% of the founders of new firms have engineering backgrounds, 25% of them have management backgrounds, and 25% have other educational qualifications. In 2018, nearly half of the startups in India had one or more founders who studied in one or more of the

<sup>&</sup>lt;sup>1</sup> PwC report 2016

<sup>&</sup>lt;sup>2</sup> NASSCOM stands for the National Association of Software and Service Companies, a nonprofit organization established in 1988. It initiated a program called 10000 Startups in 2013. The purpose is to support the impact of 10000 startups in India by 2023.

See the full report at: https://smartnet.niua.org/sites/default/files/resources/nasscom-start-up-report-2017.pdf.

country's top four engineering and management colleges: the IITs<sup>3</sup>, IIMs<sup>4</sup>, BITS<sup>5</sup>, or the Indian School of Business<sup>6</sup>. In the United States, we observe the same trend in relation to Harvard, Stanford, and MIT<sup>7</sup> according to Pitchbook<sup>8</sup> and Crunchbase statistics. These considerations raise our initial question of whether the traditional human capital signal of previous work experience continues to signal quality to investors, as suggested by extant research. Our follow-up question is whether a degree from an elite institute, which may signal quality and increased social capital due to a higher probability of access to a network of high quality and successful alumni and other social connections, results in greater ease of obtaining startup financing from VCs.

We believe another key factor in gaining startup financing is digital network signaling, or using social networks to amass numbers of followers on multiple sites such as Twitter, LinkedIn, and Facebook. Prior research has already linked social capital to the propensity for investors to invest in the Australian crowdfunding context, and we seek to extend this research to our analysis of Indian technology startups (Ahlers et al., 2015). Startups and founders who successfully network and build relationships digitally with their consumers build a successful brand image, which serves as a positive signal to VCs. Previous studies have shown the effectiveness of social media in promoting word-of-mouth information diffusion (Aral et al., 2013; Chevalier & Mayzlin, 2006; Dellarocas et al., 2007; Forman et al., 2008; Zhu & Zhang, 2010) in marketing goods and services (Aral et al., 2013; Bharadwaj et al., 2013) and by serving as a platform for greater consumer engagement and participation (Chen et al., 2015; Ghose & Han, 2011; Goes et al., 2014; Li & Wu, 2018; Miller & Tucker, 2013). In this study, we hand collect information from various social media networks (LinkedIn, Twitter, and Facebook) to determine the strength of the startup's digital network and how it impacts a startup's access to financing.

<sup>&</sup>lt;sup>3</sup> Indian Institute of Technology, a premier engineering college.

<sup>&</sup>lt;sup>4</sup> Indian Institute of Management, a premier business college.

<sup>&</sup>lt;sup>5</sup> Birla Institute of Technology, a premier engineering college.

<sup>&</sup>lt;sup>6</sup> See the full report on at: https://www.kalaari.com/magazine/india-tech-founders-does-alma-mater-matter

<sup>&</sup>lt;sup>7</sup> Massachusetts Institute of Technology, United States of America.

<sup>&</sup>lt;sup>8</sup> PitchBook Data, Inc. is a SAAS company founded in March, 2007. It delivers data, research, and technology covering the private capital markets. To collect data, it uses machine learning and natural language processing. The company's core product is the PitchBook Platform, a subscription-only database.

By extending Crane & Hartwell (2019), we link signaling theory with human capital theory and social capital theory to test our developed hypotheses. We collected data from 102 startups that obtained funding between the years 2014-2017. To address potential survivorship bias, we included both failed and active startups. Our results are not only illuminating but also counter-intuitive. We find that the networking and digital signals evidenced by a degree from an elite educational institute (India or abroad), the breadth of the entrepreneurial team (number of founders), and the higher the social media fan following positively impacts access to finance. Founders' years of experience, as well as their prior industry experience as a founder, more specifically their prior experience as technical engineers and consultants, do not show any impact on financing. These findings, related to traditional human capital signals, are rather unexpected as extant research (Baum & Silverman, 2004; Beckman et al., 2007; Burton, 2002; Gompers & Lerner, 2001; Hsu, 2007) using data from developed countries (mainly the US and Europe) show contrasting results. These finding can have several implications for digital entrepreneurs, policymakers, and for VCs, especially in developing countries other than India.

We believe that this study makes important contributions to the existing literature on VC financing (Audretsch et al., 2012; Baum & Silverman 2004; Cao & Hsu, 2011; Conti et al., 2013; Cumming & Johan, 2014; Greenberg, 2013; Häussler et al., 2012; Hoenen et al., 2014; Hsu & Ziedonis, 2013; Mann & Sager, 2007; Cumming & Zhang, 2016), as this study is the first empirical study, to the best of our knowledge, which links human capital theory, social capital theory, and signaling theory to show the impact of human capital and social capital on obtaining VC financing in the developing market context.

The remaining sections of this paper are organized as follows. We begin by reviewing the relevant literature on signaling; the problems of asymmetry, human capital, and social networking; and then we use this research to develop our hypotheses and theoretical framework in Section 2. We describe the research method, data collection, and variables used to test the hypotheses in Section 3. We present our results of multivariate logistic regressions and our robustness tests in Section 4. We conclude and discuss the limitations of our research in Section 5.

## 2. THEORETICAL BACKGROUND AND HYPOTHESES

Evans & Bahrami (1995) suggest that technological startups<sup>9</sup> are prone to high levels of business risk, changing consumer preferences, fastchanging technology, and a shortened product life cycle. To establish themselves in such a complex and dynamic environment, startups need

<sup>&</sup>lt;sup>9</sup> The Ministry of Commerce and Industry released a notification on April 1, 2015 that defines a startup as "an entity...identified as a startup."

continued access to external financing as lack of adequate financing has been shown to increase the likelihood of failure (Aspelund et al., 2005; Carter & Van Auken, 2005; Cassar, 2004; Coleman, 2000; Gaskill et al., 1993; Sandberg & Hofer 1987). Inadequate access to financing also affects the growth potential of new ventures. VC literature finds that under-capitalized firms experience lower levels of growth (Alsos et al., 2006; Chandler & Hanks, 1998). A recent research report<sup>10</sup> showed that more than 90% of startups fail. Similarly, in India, a study conducted by IBM found that more than 90% of startups in India fail in the first five years owing to lack of pioneering innovation and funding. New ventures in India may face heightened barriers to traditional sources of financing due to higher institutional burdens, resulting in opacity and information asymmetry that limits the availability of information (Cumming & Johan, 2008a; and 2013; De Clercq et el., 2010; Petersen & Rajan, 1995). Entrepreneurs and founders will have significant knowledge about the startup's future prospects and growth, due to a higher level of involvement in the business, while the external investor is likely to possess more information regarding the marketing and trends in the industry in general. In such cases, when there is a presence of asymmetric information, entrepreneurs may pursue a different strategy than what would be preferred by the investors (Gompers, 2002). It is difficult for investors to monitor ex-post the behavior of entrepreneurs, as entrepreneurs may behave opportunistically after obtaining external financing (Cumming & Johan, 2007; 2008a, 2008b). Additionally, for the investors, it is difficult to ascertain ex-ante the risks and returns of the projects of firms that lack a track record and are developing innovative technologies. For startups, all of these factors create barriers to raising external financing, as they do not have a sufficient track record, credit history, or collateral with which they can use to alle

Factors that serve to breach the aforementioned barriers have been identified by researchers, the most significant being the founders' human capital (Aspelund et al., 2005; Gimeno et al., 1997; MacMillan et al., 1985; Tyebjee & Bruno, 1984). Human capital theory was initially applied to

•Up to five years from the date of incorporation.

<sup>•</sup>If its turnover does not exceed [25 crores] (?) in the last five financial years.

<sup>•</sup>If it is working towards innovation, development, deployment, and commercialization of new products, processes, or services driven by technology or intellectual property." (Where does this quote begin?)

For this study, we do not have information on turnover, so we use age and technological innovation as the main considerations.

<sup>&</sup>lt;sup>10</sup> See: Marmer, M., Hermann B.L., & Berman R. (2011). Startup Genome Report 01, A new framework for understanding why startups succeed: http://www.wamda.com/web/uploads/ resources/Startup\_Genome\_Report.pdf. Accessed 20 April 2013.

study the impact of education (Becker, 1964; Schultz, 1961) on economic value. Since then, the theory has been increasingly adopted in the field of entrepreneurship, consistently linking human capital attributes to entrepreneurial success (Unger et al., 2011). The literature on human capital distinguishes three kinds of human capital: generic (general) human capital, firm-specific human capital, and task-specific human capital (Gibbons & Waldman, 2004; Hatch & Dyer, 2004).

While we do not directly distinguish between these particular subcategories of human capital in our paper, we do employ signaling theory to propose how traditional human capital signals (like having prior experience as a startup founder, a technical or software engineer, or a business consultant) and networking signals (such as possessing a degree from an elite educational institute, the breadth of an entrepreneurial team and the number of founders, and the entrepreneurial team's years of experience) serve as quality signals to VCs to both mitigate information asymmetry and enhance the likelihood of access to multiple rounds of financing (Spence, 1973; and 1974). Additionally, we analyze a variable called digital signals, which represents the fan following of the startup on multiple social media sites (Twitter, Facebook, and LinkedIn) (Vismara, 2016). We believe the higher the number of "fan" followings, the more positive the signal of social capital to investors. Even though several empirical studies have analyzed the impact of founders' human capital on firms' growth and performance, there are very few studies that have explored the impact of human capital on access to VC financing in India. Our theoretical model of the signaling impact of these factors is shown in Fig. 1. We consequently developed our hypotheses on the relationship between the founders' human capital and the startups' access to financing followed by our hypothesis on how social media networking can also affect this process of financing.

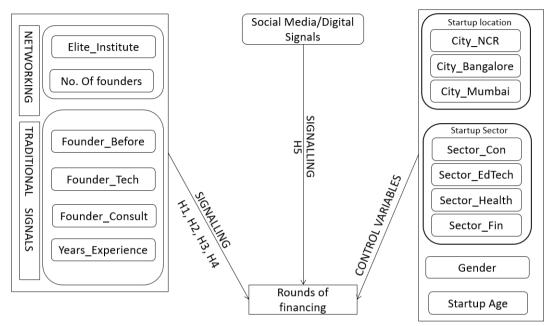


Fig1: Theoretical model showing the relationship of traditional, networking, and social media signals to attract more rounds of financing

#### 2.1 Traditional Signals: Entrepreneurial Experience

Entrepreneurship literature (Baron & Ensley, 2006; Corbett, 2005; McGrath & MacMillan, 2000; Parker, 2006; Ronstadt, 1988; Shane, 2000; Wiklund & Shepherd, 2003) has shown that founders gain significant insight from their past work experiences thereby improving entrepreneurial judgment, greater task performance, and forecasting ability (Clement, 1999; Mikhail et al., 1997). This benefit of experience, generally, may be greater in settings of high uncertainty such as business opportunities in new technology or high-tech industries (Aldrich & Fiol, 1994). However, other scholars argue against the benefit of experience for several reasons, including the heterogeneity across tasks that limits the transfer of gained knowledge (Bonner & Lewis, 1990), cognitive biases that inhibit effective learning (Cassar & Craig, 2009; Hogarth, 1991; Kahneman et al., 1982; Sexton et al. 1997), and the lack of sufficient task repetition to achieve learning by doing (Camerer & Lovallo, 1999). Beyond these theoretical debates, there are crucial practical and policy implications that determine whether or not years of experience do actually impact the entrepreneurship process. However, there is limited empirical evidence from research that directly investigates the role of years of experience on the access to financing for the new startups in this digital age. We believe that experienced entrepreneurs are likely to have a greater

understanding of the industry and, given the greater uncertainty for high-tech businesses, the benefit from experience can serve as a positive signal to VCs. Consequently, we posit:

Hypothesis 1: Founders with more work experience are likely to access more rounds of VC financing.

## 2.1.2 Prior Startup Experience

Studies have shown that investors look for founders with experience (Hall & Hofer, 1993; Kaplan & Stromberg, 2004; Maidique, 1986). Entrepreneurs who have prior experience creating startups develop strong cognitive skills that help them better assess risk (Bar-Hillel, 1983; Hayward et al., 2006) and which, overall, results in a better evaluation and selection of entrepreneurial opportunities (Baron & Ensley, 2006; Gruber et al., 2008). Prior startup founding experience can serve as a powerful human capital signal (Hsu, 2007) and can increase the likelihood of obtaining VC funding. While founders may have been involved in several previous ventures, the frequency and repetition of startup founding experience had an opposite effect on receiving VC funding. Similarly, Baum & Silverman (2004) found that the yearly pre-IPO amount of VC funding obtained by Canadian biotech startups increases with the managerial competencies of a firm's president, while it is negatively related to his or her entrepreneurial experience. Consequently, we posit:

Hypothesis 2a: The prior startup experience of founders facilitates access to more rounds of VC financing.

#### 2.1.3. Prior Technical Experience or Industry Experience

The founders who have had prior industry experience or possess technical skills related to the industry are aware of the industry norms, rules, and dynamics of every changing environment. Such founders with more technical experience and skills are better able to understand the needs of consumers and know how to serve them better (Delmar & Shane, 2006). Founders' industry experience is often viewed positively (Brush et al., 2001) and is valued by potential VCs when making investment decisions (MacMillan et al., 1985). Eckhardt et al., (2006) also find similar

results, where prior industry-specific experiences positively influence the likelihood of obtaining external financing. This can serve as a positive signal to investors who believe that industrial experience can serve them better. Consequently, we posit:

Hypothesis 2b: The prior technical experience of founders facilitates access to more rounds of financing through VC.

#### 2.1.4 Prior Business Consultancy Experience

The role of an expert consultant has increasingly become significant for firms seeking to be successful. An event study by Bergh & Gibbons (2011) that analyses firms that announced the hiring of consultants finds that the stock market, on average, responded positively and significantly to the announcement. There is, however, not much literature on the impact of prior business consultancy experience on the success of the venture or in obtaining successful VC financing. From our data, business consultancy appeared as the third most significant experience a founder should possess, which thus made us consider that a founder's prior experience as a business consultant serves as a relevant signal to VCs. We believe that business consultants better understand the dynamics of the new industry, as they often consult projects that are short and cyclical in nature. They also have the skills to quickly understand the market requirements and market demands for their products. Additionally, they possess project management skills, are used to working under strict deadlines, and must master communication skills early in their careers, as they must often address the top executives of the companies. All these skills can be effectively used during new venture creation. Business consultants also know how to perform strategic, operational, and financial analyses for their clients. The above justifications lead to the following hypothesis:

Hypothesis 2c: Prior business consultancy experience of founders facilitates access to more rounds of VC financing.

#### 2.2. Networking Signals

Extant literature defines a social network as a "web of personal connections and relationships for the purpose of securing favors in personal and/or organizational action" (Adler & Kwon, 2002; Burt, 1997; Granovetter, 1985; Groh & Wallmeroth, 2016). Members of social networks are better able to access and exchange new knowledge, thus facilitating knowledge creation. In firms or organizational settings, social networks may involve relationships among individuals in a formal structure of business connections. For the purposes of our paper, we focus on

social networks as an informal structure of personal relations bound by institutional space (Sorenson, 2003). We look to the quality of the network as certified by a degree from an elite educational system which not only legitimizes quality but also enables access to equally successful alumni. The extent of the network is measured by the size of the entrepreneurial team.

#### 2.2.1. A Degree From an Elite Educational Institute

A degree from an elite educational institute is perceived as a quality signal. Engel & Keilbach (2007), using a sample of mostly private Germans firms, found that the education of the founders significantly influences the likelihood of receiving VC. Maidique (1986) established that VCs considered founders with advanced degrees from high-quality institutions to affect their startup success. Conversely, Audretsch & Lehmann (2004), employing a sample of 341 German startups listed in the Neuer Markt, highlighted that the number of members of a firm's top management team with a Ph.D. degree had no impact on access to VC. Thus, the existing literature on this topic is quite inconclusive. Whilst most of the extant knowledge has been derived from and relevant to developed economies, the situation in developing economies still remains an open question. How does networking capital help the entrepreneur raise financing for a startup based in India? In particular, we are interested in knowing whether or not graduating from an elite educational institute increases the likelihood of financing compared to graduating from other non-elite educational institutes. We base our assertion on the fact that degrees from recognized elite institutes serves not only as a credibility signal to VCs in comparison to those who graduate from non-elite institutes but also signals that, throughout the time spent in higher education, a useful network of equally successful elites is established in an informal manner. Following this assertion, we build upon our first hypotheses:

Hypothesis 3: Indian startup founders with degrees from elite educational institutes are likely to attract more rounds of VC financing.

#### 2.2.2. The Entrepreneurial Team (The Number of Founders)

Gartner et al. (1994) made the argument that the entrepreneur in entrepreneurship is typically plural, not singular. Growing literature (Ensley et al., 1998; ; Gartner et al., 1994; Lechler, 2001; Reich, 1987) on this topic has established the fact that the activities involved in establishing and growing a new venture are more often taken by entrepreneurial teams rather than by a solitary entrepreneur. By pooling founder's talents, teams can resolve complex problems (Eisenhardt & Schoonhoven, 1990; Hambrick & D'Aveni, 1992). Entrepreneurial teams are more

likely to attract financial resources such as VC and traditional capital through banks (Beckman et al., 2007; Cooper & Daily, 1997). The size of the entrepreneurial team has been reported to have a positive association with venture performance in a variety of settings, as larger teams are likely to have more resources (Colombo & Grilli, 2005; Cooper & Bruno, 1977; Eisenhardt & Schoonhoven, 1990; Feeser & Willard, 1990; Haleblian & Finkelstein, 1993). We believe that a higher number of founders on the entrepreneurial team is beneficial as well in the context of India, where the startup ecosystem is not so friendly for new ventures and involves a lot of bureaucracy and administrative burden. Having a team of co-founders with complementary skill sets not only helps in sharing the burden of work but also enables startup access to the numerous co-founders' networks. Accordingly, we expect that a higher number of founders should increase the startup's social network capital. Consequently, we posit: **Hypothesis 4:** Indian startups that have more founders in their entrepreneurial team are likely to attract more rounds of VC financing

#### 2.3 The Strength of Social Networking as a Digital Signal

Podolny (2005) has proposed that "the greater market participants' uncertainty about the underlying quality of a producer and the producer's product, the more that market participants will rely on the producer's status to make inferences about quality." Startups can effectively use social media as a crucial medium not only for the exchange of information with clients but also to reduce information scarcity problems that exist between startups and investors. A startup's social media presence and fan following could demonstrate the startup's ability to lure consumers, strengthen its brand, and engage and retain consumers (Vismara, 2016). This, in turn, can serve as a positive signal to VCs and increase the likelihood of securing funding. Taken broadly, existing studies suggest (Goh et al., 2013; Luo et al., 2013) that the use of social media can influence overall firm performance, including the success of early-stage firms and their ability to obtain financing. While these studies mostly use data from established companies, we expect to see a similar logic at work for startup firms. With respect to signaling function, social networking may also serve as legitimization for the startup idea/product or process and, consequently, may facilitate the acquisition of financial capital. Thus, we posit:

**Hypothesis 5:** Startups that have more followers (fans) on social media (Twitter/Facebook/LinkedIn) are more likely to receive more rounds of VC financing.

#### **3. EMPIRICAL STRATEGY**

#### 3.1. Data Collection

We collected data comprising 47 active startups and 55 failed startups from 2014–2017 through several online sources and random searches (Crunchbase<sup>11</sup>, Traxn<sup>12</sup>, Trak.in<sup>13</sup>, Inc42<sup>14</sup> and Internet specified word-based searches<sup>15</sup>). The Indian VC industry has passed through three distinct phases in the last decade: the growth stage, maturation and moderation, and renewed optimism. We analyzed data from 2014-2017, as these years were marked with heavy investments in Indian startups, and, more specifically, with higher quality investments in digital startups. We included failed startups to avoid survivorship bias in our sample. T-tests indicated no significant differences between the 102 active startups and failed ones in terms of age, sector, and city. We selected only the technological startups in the domains of Consumer Internet services, Fintech, business analytics, Edtech, Foodtech, Healthtech, Logistics, and Enterprise Applications. We collected information related to total funds raised and multiple rounds of financing through the Crunchbase database, and we cross-checked the results with Traxn and with online media reports (Trak.in and Inc42) to check the accuracy of the data. We were also able to obtain information on the names of founders, which we then used on LinkedIn to collect more information related to human capital variables, such as previous experience (number of years of experience and kind of prior experience), educational institution, and gender. We then collected information related to the strength of the social media network of funded startups through LinkedIn, Facebook, and Twitter and added a combined variable of the total number of fan followers. We also collected

<sup>&</sup>lt;sup>11</sup> Crunchbase is an online database of startups and technological companies around the globe. The database provides information related to funding rounds. We used the paid version, Crunchbase Pro, which allowed access to data pertaining to Indian startups and their investment details. Crunchbase can be used by entrepreneurs, business analysts, researchers, and investors. https://www.crunchbase.com/.

<sup>&</sup>lt;sup>12</sup> Traxn is a database providing information on nearly 10 million companies around the globe. It is a paid database considered to be very accurate and precise. https://tracxn.com/.

<sup>&</sup>lt;sup>13</sup> Trak.in is an Indian blog that list the startup by years. Information, such as the names of startups that have utilized venture capital funding, is available. https://trak.in/Tags/Business/category/startup/.

<sup>&</sup>lt;sup>14</sup> Inc.42 is a leading Indian media and information platform that is known for its coverage of Indian startup ecosystems. It publishes several reports and articles that offer information on startups that have filed for bankruptcies. This is a very useful platform for accessing information on Indian startups. https://inc42.com/.

<sup>&</sup>lt;sup>15</sup> We searched for specific words like "technological startups from India," "emerging startups," "failed startups," and so forth to build our database of 102 startups. We use random searches so data does not come from one Internet platform.

information on the region of the startup, the year of launch, and the sector. A detailed analysis of the variables and from where they were collected is provided in the appendix (A1). Data collection ended in July 2018, therefore any data after that date go beyond the scope of our study.

#### **3.1.1.** Dependent Variables

To test the independent effects of human capital and social networking on access to financing, we use rounds of financing (FIN\_ROUNDS)<sup>16</sup> as our dependent variable. Based on the data collected for both active startups and failed startups, we found that only one startup was funded through debt. All of the other startups were funded initially through VC and, later, funded through both VC and private equity. We collected the information on the number of financing rounds starting from seed funding through to the last funding round as of July 2018, for both kinds of firms. We found that while the average round of funding received by successful firms was 3, for failed firms it was only 1. We also collected information on the total amount of financing raised as of July 2018. The average funding amount for the still-active startups was around US\$300 million, whereas for failed firms it was \$4 million. We needed to consider that in the case of failed startups, the details of the amount raised were absent for 20 startups. Being unable to utilize the amount of funding as the dependent variable, we employed rounds of financing. Only VC and private equity funds are included in our data sample and we do not include funds provided by the government or the founders.

#### **3.1.2. Independent Variables**

#### 3.1.2.1. Founders' Human and Networking Capital

We argue that the founders' human capital, particularly their years of prior experience and prior relevant experience—industry-related prior experience, previous founding experience, previous business consultancy experience, an educational degree from elite institute<sup>17</sup>, and the

<sup>&</sup>lt;sup>16</sup> Indian startups can be financed in stages. The process begins from the seed stage, which is the first level of raising capital, solely given on a concept or idea. Early stage investing is identified within Series A and Series B of financing rounds and is associated with the early stage and growth. The next round of financing is associated with expansion.

<sup>&</sup>lt;sup>17</sup> According to our data sample, 73% of the founders came from the Indian Institute of Technology (IITs), the Indian Institute of Management (IIM), the Birla Institute of Technology and Science (BITS) Pilani, or a foreign university like Harvard, Stanford, The Kellogg School of Management at Northwestern University, etc. We refer to reputable rankings that regard these as elite educational institutes. For example, Outlook magazine regards IITs and BITS as the topranked Engineering colleges in India: https://www.outlookindia.com/magazine/story/top-100-engineering-colleges-in-2018/300176. The Indian Institute of

presence of an entrepreneurial team, rather than being a solo entrepreneur—sends signals about the quality of the founding members' productivity and effectiveness to VCs. We treat these types of human capital separately.

We include an independent variable related to the total years of average experience (YEARS\_EXP) of the founder and also included dummy variables related to relevant prior experience. Our descriptive statistics show that out of 214 founders, 36% of the founders have had prior experience as a founder, 21% have had prior experience as a software engineer, and 15% have had prior experience as a business consultant. The other 28% have had other prior experiences related to accounting, investing, and advocating, or have worked as a scientist or product and marketing manager. Consequently, we believe these skills (prior founder, prior technical, and prior business consultant) are significant for startups and help them to access financing. As such, we created dummy variables related to relevant experience: at least one founder has prior technical experience (ATLEAST\_PRIORTECH\_EXP), at least one founder has prior founding experience (ATLEAST\_PRIORFOUNDER\_EXP), and at least one founder has prior business consultant experience (ATLEAST\_PRIORFOUNDER\_EXP), and at least one founder has prior business consultant experience (ATLEAST\_PRIORFOUNDER\_EXP), and degree from IIT, IIM, BITS, and foreign universities that are recognized elite institutes (DEG\_ELITE) is a dummy variable that takes a value of 1, and 0 otherwise. Out of the 214 founders in our data sample, nearly 83% of them attended IIT, IIM, BITS PILANI, or an elite foreign university, and the rest attended other educational institutes in India. As such, we believe attendance at one of these institutes should result in better access to financing rounds.

We include an entrepreneurial team as depicted by the variable number of founders (NO\_OF\_FOUNDERS). The presence of an entrepreneurial team has been shown to positively impact venture performance (Colombo & Grilli, 2005; Cooper & Bruno, 1977; Eisenhardt & Schoonhoven, 1990; Feeser & Willard, 1990; Haleblian & Finkelstein, 1993). Our descriptive statistics present only 24 solo entrepreneurs; in this regard, we consider this an important variable that impacts access to financing.

#### 3.1.2.2. Social Networking

We include variable social networking (SOCIAL\_NETWORK) to determine the impact of social networking, or digital signals as represented by the number of fan followers, on multiple social media sites with access to financing. The social networking variable takes value

Management is the top Business Management school in India: https://www.outlookindia.com/magazine/story/outlook-drshti-survey-top-100-b-schools-inindia/300668.

from the social media sites of each startup, such as Twitter (the number of followers), LinkedIn (the number of connections), and Facebook (the number of fans). We add them all together to determine the strength of their digital networking. The average number of connections for active startups is around 218,870 and for failed startups is only 72,380. We believe that founders of failed startups were not able to gather strength on their social media profiles, which could have been interpreted as a negative digital signal by the investors. We believe that social media strength plays a very important role for not only creating brand awareness or marketing products but also to gain traction and help access subsequent rounds of financing.

#### **3.1.3.** Control variables

We controlled for certain variables that might impact the rounds of financing. First, we controlled for geographic location (Blau, 1977; Sorenson & Stuart, 2001) to account for spatial proximity to VCs (Gompers & Lerner, 1999; Sorenson & Stuart, 2001). Geographical distribution of these startups, according to the data, was as follows: 26 are located in Bangalore, 47 in the Northern Capital Region (NCR), 16 in Mumbai, and the remainder in other cities in India. Consequently, we coded this variable 1 for startups located in premium cities for investments (e.g., Bangalore, NCR, and Mumbai) (Florida & Kenney, 1988; Chatterji et al., 2014) and 0 for ventures located in other areas. We have three dummy variables: City\_Bangalore, City\_NCR, and City\_Mumbai. These cities are of strategic importance, as Bangalore is known as the Silicon Valley of India and home to many technology startups; Mumbai is known as the financial capital and home to many fintechs; and the NCR region is also developing into a home to many new technology startups. Second, we controlled for the age of the startup, as investors may prefer to invest in more established startups that have established market positions (Hsu, 2007; Shane & Stuart, 2002). Finally, we control for industry, by creating dummy variables for industry based on our descriptive statistics. The following dummy variables represent the different sectors of technology startups: consumer internet (CONSUMER\_INTERNET), healthtech (HEALTHTECH), edtech (EDTECH), and fintech (FINTECH). Additional control variables related to founder's gender was also included in the regression model, as our descriptive statistics suggest a huge gender bias, where women only represent 8 percent of 214 founders. The detailed descriptive statistics are provided in Table 2. To avoid biased results given different units of measurement applying to variables, all variables were normalized except the dummy controls.

### 3.2. Methodology

We used SPSS statistical software to test the main empirical hypotheses discussed in the previous sections; this section includes two steps. First, we estimated a regression model to predict the number of financing rounds (FIN\_ROUNDS) as a function of the various independent variables and control variables discussed earlier. *Post hoc* multicollinearity diagnostics indicated variance inflation factors (VIFs) well below the threshold of 5 for all the independent variables tested. However, for rigor and robustness, based on the observed correlation matrix, we also ran structural equation modelling (SEM) with explicit covariance paths for all *a priori* statistically significant correlations (observed and expected) between the independent variables. This ability of SEM to explicitly handle multicollinearity is one of its important advantages compared to traditional ordinary least square (OLS) multiple regression.

Based on the hypothetical factors that could explain the number of financing rounds of startups in India, our multiple regression model (Model 1) contains all the independent variables of the study to test for the predicted signal. It is as follows:

(1)  $FIN_ROUNDS_i = \beta_0 + \beta_1 SOCIAL_NETWORK_i + \beta_2 AGE_i + \beta_3 NO_OF_FOUNDERS_i + \beta_4 YEARS_EXP_i + \beta_5 DEG_ELITE_i + \beta_6 ATLEAST_PRIORFOUNDER_EXP_i + \beta_7 ATLEAST_PRIORTECH_EXP_i + \beta_8 ATLEAST_PRIORCONSULT_EXP_i + \beta_9 GENDER_i + \beta_{10} CONSUMER_INTERNET_i + \beta_{11} EDTECH_i + \beta_{12} HEALTHTECH_i + \beta_{13} FINTECH_i + \beta_{14} CITY_NCR_i + \beta_{15} CITY_BANGALORE_i + \beta_{16} CITY_MUMBAI_i + \varepsilon_{i,}$ 

To further understand the relative contributions of the various predictors, we also ran 4 more regression models. Model 2 excluded the variable SOCIAL\_NETWORK, Model 3 excluded NO\_OF\_FOUNDERS, Model 4 excluded DEG\_ELITE, and Model 5 excluded all control variables to observe whether or not these variables could potentially mask the effects of other variables in the original model.

#### 3.2.1. Supplementary Analyses for Robustness and Cross-Validation

We empirically tackled the theoretical model presented in Fig. 1 using structural equation modelling (SEM) as a robustness test. As mentioned earlier, the advantage of using SEM instead of the combination of aggregate scores from the factor analysis and traditional regression models with multiple inputs is that a) it allows for explicit handling of multicollinearity through covariance paths, unlike multiple regressions, and b)

measurement error is not aggregated in a residual error term. Further the evaluation of the models is based on a diverse set of fit indices including absolute, relative, and comparative fit indices as well as information like the Akaike Information Criterion and the Bayesian Information Criterion. One common rule-of-thumb for implementing SEM is that it should have an *a priori* minimum threshold of 100 subjects (Williams et al., 2004) and a *post hoc* Hoelter's N of 75-200; our sample meets these thresholds: (n=102; Hoelter's N = 139 (95% confidence) and 152 (99% confidence). Unstandardized and standardized coefficients estimates are presented in the following Results section in order to allow multiple perspective comparisons with the conventional regression model, as well as to compare relative contributions (effect sizes) of the various independent and control variables.

### 4. RESULTS

Table 1 and Table 2 reports the bivariate correlations and descriptive statistics, respectively, for the variables in the analysis. Significant correlations were found between the dependent variable and the explanatory variables "Educational Institute," "Number of Founders," and "Social Network." Correlation analysis results indicate weak levels (<.3) of correlations between all independent variables except "Educational Institute" and "Prior founder experience," where we observe strong significant correlation (0.340). Further, we examined multicollinearity using variance inflation factors (VIF). The general rule of thumb is that VIFs exceeding 10 are a sign of serious multicollinearity. The VIF value for all studied variables is < 3.0 (maximum value of 2,972), suggesting that multicollinearity is not a major concern (Hair et al., 2010). A strong negative and significant correlation was found between sector and city control variables. To eliminate possible collinearity problems and more than verify the VIF values, we performed a robustness test using structured equation modelling (SEM).

	Variables	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
1	N Financing rounds	1.00																
2	Educational Institute	.223*	1.00															
3	Number of Founders	.240**	.187*	1.00														
4	Years of Experience	.126	053	005	1.00													
5	Prior tech experience	.163	.187	.270**	067	1.00												
6	Prior founder experience	.139	.340**	.232*	.064	.117	1.00											
7	Prior Consultant experience	.074	.087	.153	.012	.064	.087	1.00										
8	Age	.121	.093	.063	.187**	.039	.159	.144	1.00									
9	Social Network	.357**	.013	.071	.116	020	074	.124	.125	1.00								
10	Gender	.058	.089	.012	084	.144	.109	030	.007	101	1.00							
11	City Bangalore	.079	.102	.051	.056	.201*	.148	.054	.016	032	.035	1.00						
12	City NCR	004	.065	.040	.044	061	047	.031	.026	047	.015	541**	1.00					
13	City Mumbai	039	.093	.021	024	054	.042	051	090	.045	012	252*	399**	1.00				
14	Consumer Internet	.031	.091	.026	.108	056	082	010	081	.031	.083	242*	.214*	077	1.00			
15	Fintech	039	.085	.107	.005	.046	.204*	.170	.141	.064	037	.056	080	.056	372**	1.00		
16	HealthTech	.006	090	176	.076	074	118	193	.119	.060	056	.080	123	026	349**	091	1.00	
17	Ed tech	033	.038	.053	013	.031	.222*	095	.059	.060	078	.019	095	.203*	324**	084	079	1.00

Table1: Nonparametric correlations - Kendall's tau\_b (1 dependent and 16 independent variables, 2-tailed)

Due to the binary nature of some variables, these correlations should be interpreted with care.

Kendall's correlations are significant at  $p \le .05$ ,  $p \le .01$ , n = 102

	Total Mean	Active Startups Mean	Failed Startups Mean
Rounds of Financing	1.82 (1.28)	2.34 (1.55)	1.38 (0.76)
Average Funding		300, 062,191	4, 678,571
Elite Educational Institute	73%	74%	58%
Other Educational Institutes	27%	26%	42%
Prior Technical Experience	21%	20%	21%
Prior Founders Experience	36%	38%	32%
Prior Consultants Experience	15%	15%	16%
Other Prior Experiences	28%	27%	29%
Years of Experience	12.01 (5.92)	12.93 (5.03)	11.22 (6.54)
Average no. of founders	2.10 (1.08)	2,32 (1.27)	1.91 (0.84)
Bangalore	25%	34%	18%
NCR	46%	38%	53%
Mumbai	16%	15%	16%
Other cities	13%	13%	13%
Male founders	92%	95%	88%
Female founders	8%	5%	12%
Consumer Internet	59%	45%	71%
Fintech	9%	13%	5%
Healthtech	8%	15%	2%
Edtech	7%	13%	2%
Others	17%	16%	20%

Table 2: Descriptive statistics related to active vs. failed startups

Note: Standard deviation in parentheses. Total n = 102; Active n = 47; Failed n = 55.

The main results of our regressions analysis are summarized in Table 3. Table 3 displays the unstandardized coefficients (beta and standard error), the standardized beta and sig., the number of observations, the F and sig., and the  $R^2$  and adjusted  $R^2$  for each model.

These analyses (ANOVA) resulted in 4 statistically significant models (Models 1, 3, 4, and 5). Model 1 is the model that includes all variables [F(16,85) = 2,728; p < 0.002; R<sup>2</sup> = 0.339]. The independent variables SOCIAL\_NETWORK ( $\beta$  = 0.469; t = 4.907; p < 0.001), NO\_OF\_FOUNDERS ( $\beta$  = 0.280; t = 2.821; p < 0.006), and DEG\_ELITE ( $\beta$  = 0.216; t = 2.086; p < 0.040) predicted the FIN\_ROUNDS. This model allowed us to test our hypotheses (H1–H5). We used the other models to ensure that significant independent variables were not masking the effect of other ones.

We find that the educational institute, the number of founders, and the social network has a positive significant effect for all significant models. Given the fact that the coefficient for the social network was highly significant for all models, we ran additional models excluding this variable to test the robustness of Model 1. This analysis suggested a drop of the explanatory power of all models, as indicated by  $R^2$ ; however, three models still remained significant (Prob > F: < 0.05) and did not impact our final conclusion in any manner. However, Model 2, the model without the "SOCIAL\_NETWORK" variable is not significant, and the adjusted  $R^2$  is almost irrelevant (0.004). This suggests that this variable "SOCIAL\_NETWORK" is an important predictor of access to VC financing for Indian startups. Our results support other studies that find the use of social media can influence overall firm performance, including the success of early-stage firms and their ability to obtain financing (Goh et al., 2013; Luo et al., 2013). Furthermore, it was found that the number of founders "NO\_OF\_FOUNDERS" tends to have significantly higher levels of influence in the number of finance rounds. This result also supports previous research that finds larger teams are likely to have access to more resources (Colombo & Grilli, 2005; Cooper & Bruno, 1977; Eisenhardt & Schoonhoven, 1990; Feeser & Willard, 1990; Haleblian & Finkelstein, 1993).

Variables	Μ	lodel 1		Μ	Iodel 2		М	odel 3		Μ	lodel 4		Μ	lodel 5		expected
v arrables	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	sign
Educational	0.574*	0.216	0.040	0.422	0.159	0.174	0.602*	0.226	0.038				0.469+	0.176	0.062	+ H1
Institute	(0.275)			(0.308)			(0.286)						(0.248)			
Number of	0.332**	0.280	0.006	0.330*	0.278	0.015				0.341**	0.287	0.006	0.318**	0.268	0.006	+ H2
Founders	(0.118)			(0.133)						(0.120)			(0.113)			
Years of	0.008	0.039	0.695	0.018	0.083	0.454	0.008	0.039	0.703	0.002	0.008	0.936	0.002	0.009	0.922	+ H3
Experience	(0.021)			(0.024)			(0.022)			(0.021)			(0.019)			
Prior technical	-0.029	-0.011	0.912	0.224	0.085	0.438	0.171	0.065	0.514	0.038	0.015	0.885	0.006	0.002	0.979	+ H4b
exp	(0.261)			(0.288)			(0.261)			(0.264)			(0.244)			
Prior founder	0.186	0.073	0.481	0.115	0.045	0.698	0.312	0.122	0.250	0.321	0.126	0.219	0.143	0.056	0.551	+ H4a
exp	(0.263)			(0.295)			(0.269)			(0.259)			(0.239)			
Prior	-0.210	-0.076	0.430	-0.069	-0.025	0.816	-0.092	-0.033	0.737	-0.188	-0.068	0.487	-0.245	-0.089	0.319	+ H4c
consultant exp	(0.265)			(0.297)			(0.272)			(0.270)			(0.245)			
4.00	-0.021	-0.037	0.708	0.012	0.022	0.845	-0.013	-0.023	0.822	-0.011	-0.019	0.848				+
Age	(0.056)			(0.063)			(0.058)			(0.057)						
Social	0.000***	0.469	0.000				0.000***	0.468	0.000	0.000***	0.446	0.000	0.000***	0.434	0.000	+ H5
Network	(0.000)						(0.000)			(0.000)			(0.000)			
Gender	0.399	0.120	0.202	0.061	0.018	0.857	0.380	0.114	0.242	0.394	0.118	0.217				?
Gender	(0.310)			(0.341)			(0.323)			(0.316)						
City	-0.491	-0.169	0.270	-0.337	-0.116	0.499	-0.459	-0.157	0.321	-0.208	-0.071	0.630				+
Bangalore	(0.442)			(0.497)			(0.460)			(0.429)						
City NCR	-0.386	-0.151	0.322	-0.298	-0.117	0.497	-0.296	-0.116	0.463	-0.139	-0.055	0.712				+
City NCK	(0.388)			(0.436)			(0.402)			(0.376)						
City Mumbai	-0.475	-0.136	0.312	-0.360	-0.103	0.496	-0.422	-0.121	0.387	-0.175	-0.050	0.700				+
City Mullibal	(0.467)			(0.526)			(0.485)			(0.453)						
Consumer	-0.111	-0.043	0.742	-0.077	-0.030	0.838	-0.044	-0.017	0.899	0.040	0.015	0.906				+
Internet	(0.335)			(0.377)			(0.347)			(0.333)						

Table 3: Regression analysis results (Models 1– 5)

# Table 3 (continued)

Variables	Model 1			Model 2			Model 3			Ν	Iodel 4		Model 5			expected
v arrables	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	Unst. β	St. β	Sig.	sign
Fintech	-0.317	-0.071	0.523	-0.491	-0.110	0.379	-0.212	-0.047	0.680	-0.226	-0.050	0.654				+
Phileen	(0.494)			(0.555)			(0.512)			(0.502)						
HealthTech	-0.075	-0.016	0.883	-0.050	-0.011	0.930	-0.126	-0.027	0.813	0.019	0.004	0.971				+
Treatti Teen	(0.510)			(0.574)			(0.530)			(0.518)						
Edtech	-0.141	-0.028	0.796	-0.003	-0.001	0.996	-0.079	-0.016	0.889	-0.103	-0.021	0.852				+
Editech	(0.542)			(0.610)			(0.563)			(0.552)						
Constant	0.650		0.235	0.803		0.192	1.039		0.060	0.627		0.261	0.620		0.077	
Constant	(0.543)			(0.610)			(0.546)			(0.553)			(0.346)			
F	2.728			1.028			2.201			2.521			6.060			
Prob > F	0.002			0.435			0.012			0.004			0.000			
R2	0.339			0.152			0.277			0.305			0.311			
Adjusted R2	0.215			0.004			0.151			0.184			0.260			
Notes: Non-sta Unst. β – Unst ***p<.001; **	andardized	l Beta; St	t. $\beta - S_1$	•			-	tes. $n = 1$	02				<u> </u>			<u> </u>

Surprisingly, our analysis indicates that exploratory variables related to the traditional signals of founder experience (the number of years or the type of prior experience) do not have significant impact on the number of financing rounds. This is contrary to prior research that finds founders' industry experience to be valued (Brush et al., 2001), especially by VCs in making investment decisions (MacMillan et al., 1985). We believe for investors in developing economies where institutions are arguably weaker, informal quality signals may be much more important to mitigate information asymmetry. It is therefore possible that investors in new technology startups in India may place more value on networking and digital signals than traditional human capital signals.

### 4.1 Results on Hypothesized Effects

Here, we summarize the hypotheses test results, reported in Table 3. We used Model 1 to discuss our findings for the hypothesized main effects. All our hypotheses are directional. Our first 6 hypotheses are related to human capital and networks, and the last one to the strength of social or digital networking.

H1 – not supported. Experienced founders are likely to access more rounds of VC financing. The number of years of experience a founder has is not significant in the access to financial capital through VCs.

H2a – not supported. Founders who have prior startup experience are likely to access more rounds of VC financing. Prior startup experience of a founder is not significant in the access to financial capital through VCs.

H2b – not supported. Technically experienced founders are likely to access more rounds of VC financing. Prior technical experience of a founder is not significant in the access to financial capital through VCs.

H2c – not supported. Founders with prior business consultancy experience are likely to access more rounds of VC financing. Prior business consultancy of a founder is not significant in the access to financial capital through VCs.

H3 – supported. Indian startups founders who obtain a degree from an elite educational institute are likely to attract more rounds of financing (Beta = 0.574, p < 0.01). We find that the educational institute has a significant positive impact on the number of financing rounds.

H4 – supported. Indian startups that have more founders in their entrepreneurial team are likely to attract more rounds of financing (Beta = 0.332, p < 0.01). In line with previous research, we find that the number of founders has a significant positive impact on the number of financing rounds for Indian startups.

This last hypothesis is related to social media networking.

H5 – supported. Startups that have more followers (fans) on social media (Twitter/Facebook/LinkedIn) are more likely to receive more rounds of financing from investors (Beta = 0.000, p < 0.001). In accordance with previous studies, the social network has a significant positive impact on the number of financing rounds.

## 4.2 Robustness test

We show in Figure 1 the general study model, including the major constructs of "human capital" and "social capital" together with the control variables. In our structured equation model, we present all variables that directly relate to the number of financing rounds. In general, we are able to verifiy that the relationship between the variables educational institute "DEG\_ELITE," the number of founders "NO\_OF\_FOUNDERS," and social capital "SOCIAL\_NETWORK" with financing rounds "FIN\_ROUNDS" is significant (see Table 4). The high levels of association indicate that these three variables influence the number of financing rounds. The SEM results presented a Chi<sup>2</sup> (95) = 86.543, a practical significance = 0.720, R<sup>2</sup> = 0.360.

Table 4: Regression Weights: Unstandardized, Standardized, and Significance Levels for Models inFigure 1 (Standard Errors in Parentheses; n = 102)

			Unst.	β	St. β	Sig.
Fin_Rounds	<	Social_Network	0.000***	(0.000)	0.461	0.000***
Fin_Rounds	<	No_of_Founders	0.332**	(0.106)	0.272	0.002
Fin_Rounds	<	City_Bangalore	-0.491	(0.383)	-0.166	0.200
Fin_Rounds	<	City_NCR	-0.386	(0.339)	-0.149	0.255
Fin_Rounds	<	City_Mumbai	-0.475	(0.412)	-0.133	0.248
Fin_Rounds	<	Age	-0.021	(0.047)	-0.037	0.654
Fin_Rounds	<	Gender	0.399	(0.270)	0.118	0.139
Fin_Rounds	<	EdTech	-0.141	(0.481)	-0.027	0.770
Fin_Rounds	<	HealthTech	-0.075	(0.439)	-0.016	0.864
Fin_Rounds	<	Consumer_Internet	-0.111	(0.289)	-0.042	0.701
Fin_Rounds	<	FinTech	-0.317	(0.434)	-0.069	0.465
Fin_Rounds	<	Years_Exp	0.008	(0.018)	0.038	0.643
Fin_Rounds	<	Deg_Elite	0.574*	(0.241)	0.209	0.017
Fin_Rounds	<	Atleast_PriorFounder_Exp	0.186	(0.230)	0.071	0.418
Fin_Rounds	<	Atleast_PriorTech_Exp	-0.029	(0.223)	-0.011	0.897
Fin_Rounds	<	Atleast_PriorConsult_Exp	-0.210	(0.228)	-0.075	0.357

Note:  $\chi^2$  (95) = 86.543; CFI > 0.95; RMSEA < 0.05; \*\*\*p<.001; \*\* p<.01; \* p<.05; +p<.10 Unst.  $\beta$  – Unstandardized Beta; St.  $\beta$  – Standardized Beta; Sig. - *p*-value

### 5. CONCLUSION AND LIMITATION OF RESEARCH

VCs confronted with information asymmetry are likely to look for certain signals to reduce informational gaps in the exercise of their judgement. This leads to the question, if information asymmetry is potentially heightened due to the continuously evolving nature of digital startups or the higher institutional burdens in certain countries, how would this affect the signals? We believe our research contributes to extant literature as we link signaling theory to traditional human capital, networking, and social media networking in the context of the acquisition of VC funding by technology startups in a developing country with higher institutional burdens (Podolny, 1993, and 1994, and 2005; Spence, 1974). We build five main hypotheses (H1-H5). Our findings contain a series of larger implications for entrepreneurs, investors, and policy makers. To begin, our results suggest that traditional human capital factors may not necessarily serve as quality signals for technology startups in India, and other measures of entrepreneurial quality, such as quality of networks (networking signals) and social media networking (digital signals) may serve as better quality signals to access financing. The empirical analysis highlights the following main results. The first two main results are related to the role of traditional human capital in the funding of startups, in particular the work experience of the founder. Our empirical results suggest that years of experience do not impact the access of financing of a startup and neither do prior relevant experiences (as a founder, as a software engineer, or as a business consultant). A degree from an elite educational institute and the breadth of the entrepreneurial team are positively associated with the likelihood of access to financing. The third main result is related to the strength of social media networking on the studied startups. This result makes an important contribution to the signaling literature (as most of the current literature focuses on the developed nations of the US and Europe), especially from the perspective of emerging economies, since our study provides support for the changing importance of signals over time in the context of acquisition of VC financing and in the virtual world, where the impact of social media cannot be excluded. Indeed, out of all the digital signals, social media networking has the strongest impact on access to funding.

When interpreting the results of our study, certain limitations need to be kept in mind. First, we have tested the impact of traditional human capital factors, networking, and social media networking on access to the financing of startups. However, in the actual decision-making process, certain other factors related to revenue growth rates or estimated market size or information about patents may play a role as well. Information for failed startups is absent. Second, our study is focused on India, and similar research on other emerging countries should be considered on topic. Third, we investigate the relationship between signal and financial resource acquisition and adopt a static approach (Elitzur & Gavious, 2003; Higgins & Gulati, 2006). While our study provides important insights, finance acquisition is not a static process but rather a continuous process where different signals can play a different role at different stages. Some signals will be relevant for some stages but become irrelevant in subsequent stages. Thus, it would be interesting to develop a model that tests how different signals help the startup to acquire resources during different stages. Fourth, the study is mainly quantitative and lacks a qualitative view from investors as to what makes a strong signal during the financing rounds. Thus, we encourage future research that can consider integrating both qualitative and quantitative variables so that more understanding can be

propounded into the contingencies that enhance the financing of startups. Fifth, the validity and authenticity of the data are limited to what we have collected from multiple databases such as Traxn, Crunchbase, Techinasia, LinkedIn, Twitter, and Facebook. Even though we have sought to verify the information collected, there may still be a chance of some discrepancies, which cannot be avoided. Lastly, even though we establish causality relationships through our study, our work was done to support a set of postulated hypotheses; it may not imply or establish a causal relationship.

# REFERENCES

Acs, Z. J., & Audretsch, D. B. (1988). Innovation in large and small firms: an empirical analysis. *The American economic review*, 78(4): 678-690.

Acs, Z. J., Desai, S., & Hessels, J. (2008). Entrepreneurship, economic development and institutions. *Small Business Economics*, 31(3): 219-234.

Adler, P. S., & Kwon, S.W. (2002). Social capital: Prospects for a new concept. Academy of *Management Review*, 27(1): 17–40.

Ahlers, G., Cumming, D. J., Guenther, C., & Schweizer, D. (2015). Signaling in Equity Crowdfunding. *Entrepreneurship Theory and Practice*, 39(4): 955-980.

Aldrich, H. E., & Fiol, C. M. (1994). Fools rush in? The institutional context of industry creation. *Academy of management review*, 19(4): 645-670. DOI: https://doi.org/10.1007/978-3-540-48543-8\_5.

Almus, M., & Nerlinger, E. A. (1999). Testing "Gibrat's Law" for young firms: Empirical results for West Germany. *Small Business Economics*, 15(1): 1-12.

Alsos, G., Isaksen, E., & Ljunggren, E. (2006). New venture finaning and subsequent business growth in men- and women-led businesses. *Entrepreneurship: Theory and Practice*, 30(5): 667-687.

Aral, S., Dellarocas, C., & Godes, D. (2013). Introduction to the special issue-social media and business transformation: A framework for research. *Information Systems Research*, 24(1): 3-13.

Aspelund, A., Berg-Utby, T., & Skjevdal, R. (2005). Initial Resources' Influence on New Venture Survival: A Longitudinal Study of New Technology-Based Firms. *Technovation*, 25(11): 1337-1347.

Audretsch, D.B. (2007)a. The Entrepreneurial Society. New York, NY: Oxford University Press.

Audretsch, D.B. (2007)b. Entrepreneurship Capital and Economic Growth. Oxford Review of Economic Policy, 23(1): 63-78.

Audretsch, D.B., Acs, Z., & Strom, R. (2009). *Entrepreneurship, Growth and Public Policy*. Cambridge University Press.

Audretsch, D.B., Bönte, W., & Mahagaonkar, P. (2012). Financial signaling by innovativenascent ventures: the relevance of patents and prototypes. *Research Policy*, 41(8): 1407-1421.

Audretsch, D.B., & Lehmann, E. (2004). Financing High-Tech Growth: The Role of Banks and Venture Capitalists. *Schmalenbach Business Review*, 56(4): 340-357. https://EconPapers.repec.org/RePEc:sbr:abstra:v:56:y:2004:i:4:340-357.

Bar-Hillel, M. (1983). The base rate fallacy controversy. *Advances in Psychology*, 16, 39-61. https://doi.org/10.1016/S0166-4115(08)62193-7 Baron, R. A., & Ensley, M. D. (2006). Opportunity recognition as the detection of meaningful patterns: evidence from comparisons of novice and experienced entrepreneurs. *Management Science*, 52 (9): 1331-1344.

Basu, A., & Parker, S. (2001). Family Finance and New Business Start-Ups. Oxford Bulletin of *Economics and Statistics*, 63(3): 333-358.

Baum, J. A., & Silverman, B. S. (2004). Picking winners or building them? Alliance, intellectual, and human capital as selection criteria in venture financing and performance of biotechnology startups. *Journal of Business Venturing*, 19 (3): 411-436.

Baumol, W. J. (1996). Entrepreneurship: Productive, unproductive, and destructive. *Journal of business venturing*, 11(1): 3-22.

Bonini, S., Alkan, S., & Salvi, A. (2012). The effects of venture capitalists on the governance of firms. *Corporate Governance: An International Review*, 20(1): 21–45.

Becker, G. S. (1993). *Human Capital: A Theoretical and Empirical Analysis, with Special Reference to Education*. London: University of Chicago Press.

Beckman, C. M., Burton, M. D., & O'Reilly, C. (2007). Early teams: The impact of team demography on VC financing and going public. *Journal of Business Venturing*, 22(2): 147-173.

Bergh, D.D., & Gibbons, P. (2011). The Stock Market Reaction to the Hiring of Management Consultants: A Signalling Theory Approach. *Journal of Management Studies*, 48(3): 544-567.

Bharadwaj, A., El Sawy, O. A., Pavlou, P. A., & Venkatraman, N. (2013). Digital business strategy: toward a next generation of insights. *Mis Quarterly*, 37(2): 471-482.

Bhide, A. (1992). Bootstrap Finance: The Art of Start-Ups. *Harvard Business Review*, 70(6): 109-117.

Blau, P. M. (1977). *Inequality and heterogeneity: A primitive theory of social structure*. New York, NY: Free Press.

Bonini, S., Alkan S., & Salvi, A. (2012). The effects of venture capitalists on the governance of firms. *Corporate Governance: An International Review*, 20(1): 21–45.

Bonner, S., & Lewis, B. (1990). Determinants of Auditor Expertise. *Journal of Accounting Research*, 28, 1-20. https://EconPapers.repec.org/RePEc:bla:joares:v:28:y:1990:i::p:1-20.

Brush, C., Greene, P. G., & Hart, M. M. (2001). From initial idea to unique advantage: The entrepreneurial challenge of constructing a resource base. *Academy of Management Executive*, 15(1): 64-80.

Burt, R.S. (1997). The contingent value of social capital. *Administrative Science Quarterly*, 42(2): 339–365.

Burton, M. D., Sørensen, J. B., & Beckman, C. M. (2002). Coming from good stock: Career histories and new venture formation. In M. Lounsbury, & M. J. Ventresca (Eds.), *Research in the sociology of organizations* (pp. 229-262). Greenwich, CT: JAI Press.

Camerer, C., & Lovallo, D. (1999). Overconfidence and Excess Entry: An Experimental Approach. *The American Economic Review*, 89(1): 306-318. Retrieved from http://www.jstor.org/stable/116990.

Cao, J., & Hsu, P. H. (2011). The Informational Role of Patents in Venture Capital Financing, *working paper*, http://dx.doi.org/10.2139/ssrn.1678809.

Carter, R., & Van Auken, H. (2005). Bootstrap financing and owner's perceptions of their business constraints and opportunities. *Entrepreneurship and Regional Development*, 17(2): 129-144.

Cassar, G. (2004). The Financing of Business Start-Ups. *Journal of Business Venturing*, 19(2): 261-284.

Cassar, G., & Craig, J. (2009). An investigation of hindsight bias in nascent venture activity. *Journal of Business Venturing*, 24(2): 149-164. https://doi.org/10.1016/j.jbusvent.2008.02.003.

Chandler, G., & Hanks, S. (1998). An examination of the substitutability of founders' human and financial capital in emerging business ventures. *Journal of Business Venturing*, 13(5): 353-369.

Chatterji, A., Glaeser, E., & Kerr, W. (2014). Clusters of entrepreneurship and innovation. *Innovation Policy and the Economy*, 14 (1): 129-166.

Chavis, L. W., Klapper, L. F. & Love, I. (2009). The impact of the business environment on young firm financing. *World Bank Economic Review*, 25(3): 486-507.

Chen, H., De, P., & Hu, Y. J. (2015). IT-Enabled Broadcasting in Social Media: An Empirical Study of Artists' Activities and Music Sales. *Information Systems Research*, 26(3): 513-531.

Chevalier, J. A., & Mayzlin, D. (2006). The effect of word of mouth on sales: Online book reviews. *Journal of marketing research*, 43(3): 345-354.

Chong, A., & Micco, A. (2003). The Internet and the Ability to Innovate in Latin America. *Emerging Markets Review*, 4(1), 53-72

Clement, M. B. (1999). Analyst forecast accuracy: Do ability, resources, and portfolio complexity matter?. *Journal of Accounting and Economics*, 27(3): 285-303. https://doi.org/10.1016/S0165-4101(99)00013-0.

Coleman, S. (2000). Access to capital and terms of credit: A comparison of men and women owned small businesses. *Journal of Small Business Management*, 38(3): 37-53.

Colombo, M. G., & Grilli, L. (2005). Founders' human capital and the growth of new technology-based firms: A competence-based view. *Research Policy*, 34(6): 795-816, https://EconPapers.repec.org/RePEc:eee:respol:v:34:y:2005:i:6:p:795-816.

Colombo, M. G., & Grilli, L. (2009). A capital partnership: how human and venture capital affect the growth of high-tech start-ups. *Strategic Change: Briefings in Entrepreneurial Finance*, 18(7-8): 231-239.

Conti, A., Thursby, M. C., & Rothaermel, F. T. (2013). Show me the right stuff: signals for high tech startups. *Journal of Economics & Management Strategy*, 22 (2): 341-364.

Cooper, A. C., & Bruno, A. V. (1977). Success among high-technology firms. *Business Horizons*, 20(2): 16-23.

Cooper, A. C., & Daily, C. M. (1997). Entrepreneurial team. In D. L. Sexton, & R. W. Smilor (Eds.), *Entrepreneurship 2000*. Chicago, IL: Upstart Publishing.

Cooper, A. C., & Gimeno-Gascon, F. J. (1990). *Entrepreneurs, processes of founding, and new firm performance*. Institute for Research in the Behavioral, Economic, and Management Sciences. Krannert Graduate School of Management. Purdue University.

Corbett, A. C. (2005). Experiential learning within the process of opportunity identification and exploitation. *Entrepreneurship Theory and Practice*, 29 (4): 473-491.

Cosh, A., Cumming, D., & Hughes, A. (2009). Outside Entrepreneurial Capital. *The Economic Journal*, 119(540): 1494-1533.

Crane, B., & Hartwell, C. J (2019). Global talent management: A life cycle view of the interaction between human and social capital. *Journal of World Business*, 54(2): 82-92.

Cressy, R. (1996). Are Business Start-Ups Debt-Rationed?. *Economic Journal*, 106(438): 1253-1270.

Cumming, D.J. & Johan, S.A. (2007). Advice and Monitoring in Venture Finance. *Financial Markets and Portfolio Management*, 21(1): 3-43.

Cumming, D. J. & Johan, S. A. (2008)a. Information Asymmetries, Agency Costs and Venture Capital Exit Outcomes. *Venture Capital*, 10(3): 197-231.

Cumming, D. J., & Johan, S. A. (2008)b. Preplanned Exit Strategies in Venture Capital. *European Economic Review*, 52, 1209-1241.

Cumming, D. J., & Johan, S. A. (2014). *Venture Capital and Private Equity Contracting: An International Perspective*. Elsevier Science Academic Press.

Cumming, D. J., Johan, S. A., & Zhang, M. (2014). The Economic Impact of Entrepreneurship: Comparing International Datasets. *Corporate Governance: An International Review*, 22(2): 162-178.

Cumming, D. J., & Zhang, Y. (2016). Alternative investments in emerging markets: A review and new trends. *Emerging Markets Review*, 29, 1-23

De Clercq, D., Danis, W.M., & Dakhli, M. (2010). The moderating effect of institutional context on the relationship between associational activity and new business activity in emerging economies, *International Business Review*, 19 (1): 85-101.

Dellarocas, C., Zhang, X. M., & Awad, N. F. (2007). Exploring the value of online product reviews in forecasting sales: The case of motion pictures. *Journal of Interactive marketing*, 21(4): 23-45.

Delmar, F., & Shane, S. (2006). Does experience matter? The effect of founding team experience on the survival and sales of newly founded ventures. *Strategic Organization*, 4(3): 215-247. https://doi.org/10.1177%2F1476127006066596.

Eckhardt, J. T., Shane, S., & Delmar, F. (2006). Multistage selection and the financing of new ventures. *Management Science*, 52(2): 220-232. http://www.jstor.org/stable/20110500.

Eisenhardt, K. M., & Schoonhoven, C. B. (1990). Organizational growth: Linking founding teams, strategy, environment and growth among U.S. semiconductor ventures. *Administrative Science Quarterly*, 35(3): 504-529.

Elitzur, R., & Gavious, A. (2003). Contracting, signalling, and moral hazard: a model of entrepreneurs, 'angels,' and venture capitalists. *Journal of Business Venturing*, 18(6): 709-725.

Engel, D., & Keilbach, M. (2007). Firm-level implications of early stage venture capital investment – an empirical investigation. *Journal of Empirical Finance*, 14(2): 150-167.

Ensley, M. D., Carland, J. W., & Carland, J. C. (1998). The effect of entrepreneurial team skill heterogeneity and functional diversity on new venture performance. *Journal of Business and Entrepreneurship*, 10(1): 1-14.

Evans, S., & Bahrami, H. (1995). Flexible Re-Cycling and High-Technology Entrepreneurship. *California Management Review*, 37(3): 62-89. <u>doi: 10.2307/41165799.</u>

Fairlie, R. W., & Chatterji, A. K. (2013). High-Technology Entrepreneurship in Silicon Valley. *Journal of Economics & Management Strategy*, 22(2): 365-389. doi:10.1111/jems.12015

Feeser, H. R., & Willard, G. E. (1990). Founding strategy and performance: a comparison of high and low growth high tech firms. *Strategic Management Journal*, 11(2): 87-98.

Florida, R. L., & Kenney, M. (1988). Venture capital-financed innovation and technological change in the USA. *Research Policy*, 17(3): 119-137, https://EconPapers.repec.org/RePEc:eee:respol:v:17:y:1988:i:3:p:119-137.

Forman, C., Ghose, A., & Wiesenfeld, B. (2008). Examining the relationship between reviews and sales: The role of reviewer identity disclosure in electronic markets. *Information Systems Research*, 19(3): 291-313.

Fossen, F. M. (2014). Personal Bankruptcy Law, wealth, and entrepreneurship—Evidence from the introduction of a "Fresh start" policy. *American law and economics review*, *16*(1): 269-312.

Gartner, W. B., Shaver, K. G., Gatewood, E., & Katz, J. A. (1994). Finding the Entrepreneur in Entrepreneurship *Theory and Practice*, 18(3): 5-9. https://doi.org/10.1177/104225879401800301.

Gaskill, L. R., Van Auken, H. E., & Manning, R. (1993). A factor analytic study of the perceived causes of small business failure. *Journal of Small Business Management*, 31(4): 18-32.

Ghose, A., & Han, S. P. (2011). An empirical analysis of user content generation and usage behaviour on the mobile Internet. *Management Science*, 57(9): 1671-1691.

Gibbons, R., & Waldman, M. (2004). Task-specific human capital. *American Economic Review*, 94(2): 203-207.

Gimeno, J., Folta, T., Cooper, A., & Woo, C. (1997). Survival of the Fittest? Entrepreneurial Human Capital and the Persistence of Underperforming Firms. *Administrative Science Quarterly*, 42(4): 750-783. doi:10.2307/2393656.

Gimmon, E., & Levie, J. (2010). Founder's human capital, external investment, and the survival of new high-technology ventures. *Research Policy*, 39(9): 1214-1226.

Goes, P. B., Lin, M., & Au Yeung, C. M. (2014). "Popularity Effect" in User-Generated Content: Evidence from Online Product Reviews. *Information Systems Research*, 25(2): 222-238.

Goh, K.Y., Heng, C.S., & Lin, Z. (2013). Social media brand community and consumer behaviour: Quantifying the relative impact of user-and marketer-generated content. *Information Systems Research*, 24(1): 88-107.

Gompers, P. A. (2002). Corporations and the financing of innovation: the corporate venturing experience. *Economic Review-Federal Reserve Bank of Atlanta*, 87(4): 1-18.

Gompers, P. A., & Lerner, J. (1999). What Drives Venture Capital Fundraising?. *National bureau of economic research*. https://www.nber.org/papers/w6906

Gompers, P. A., & Lerner, J. (2001). *The money of invention: how venture capital creates new wealth*. Boston: Harvard Business School Press.

Granovetter, M.S. (1985). Economic action and social structure: the problem of embeddedness. *American Journal of Sociology*, 91(3): 481–510.

Greenberg, G. (2013). Small firms, big patents? Estimating patent value using data on Israeli start-ups' financing rounds. *European Management Review*, 10(4): 183-196.

Groh, A. P., & Wallmeroth, J. (2016). Determinants of venture capital investments in emerging markets. *Emerging Markets Review*, 29, 104-132

Gruber, M., MacMillan, I. C., & Thompson, J. D. (2008). Look before you leap: market opportunity identification in emerging technology firms. *Management Sciences*, 54(9): 1652-1665.

Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2010). *Multivariate Data Analysis*. A *Global Perspective*. New Jersey: Pearson Prentice Hall.

Haleblian, J., & Finkelstein, S. (1993). Top Management Team Size, CEO Dominance, and Firm Performance: The Moderating Roles of Environmental Turbulence and Discretion. *The Academy of Management Journal*, 36(4): 844-863. http://www.jstor.org/stable/256761.

Hall, J., & Hofer, C. W. (1993). Venture capitalists' decision criteria in new venture evaluation. *Journal of Business Venturing*, 8(1): 25-42.

Hambrick, D., & D'Aveni, R. (1992). Top Team Deterioration as Part of the Downward Spiral of Large Corporate Bankruptcies. *Management Science*, 38(10): 1445-1466. http://www.jstor.org/stable/2632673.

Hatch, N. W., & Dyer, J. H. (2004). Human capital and learning as a source of sustainable competitive advantage. *Strategic Management Journal*, 25(12): 1155-78.

Häussler, C., Harhoff, D., & Müller, E. (2012). To be financed or not...-The role of patents for venture capital-financing. *ZEW-Centre for European Economic Research Discussion Paper*, (09-003).

Häussler, C., Harhoff, D., & Müller, E. (2012). To Be Financed or Not – The Role of Patents for Venture Capital-financing. *ZEW-Centre for European Economic Research Discussion Paper*, (09-003). <u>http://ssrn.com/abstract=1393725</u>.

Hayward, M. L. A., Shepherd, D. A., & Griffin, D. (2006). A hubris theory of entrepreneurship. *Management Science*, 52(2): 160-172.

Higgins, M. C., & Gulati, R. (2006). Stacking the deck: The effects of top management backgrounds on investor decisions. *Strategic Management Journal*, 27(1): 1-25.

Hochberg, Y. V., Ljungqvist, A., & Lu, Y. (2007). Whom you know matters: Venture capital networks and investment performance. *The Journal of Finance*, 62(1): 251-301.

Hoenen, S., Kolympiris, C., Schoenmakers, W., & Kalaitzandonakes, N. (2014). The diminishing signalling value of patents between early rounds of venture capital financing. *Research Policy*, 43(6): 956-989.

Hogarth, R. M. (1991). Judgement and choice: The psychology of decision. New York, NY: John Wiley and Sons.

Hsu, D. H. (2007). Experienced entrepreneurial founders, organizational capital, and venture capital funding. *Research Policy*, 36(5): 722-741. <u>https://doi.org/10.1016/j.respol.2007.02.022</u>.

Hsu, D. H., & Ziedonis, R. H. (2013). Resources as dual sources of advantage: Implications for valuing entrepreneurial-firm patents. *Strategic Management Journal*, 34(7): 761-781. doi:10.1002/smj.2037.

Hunsdiek, D. (1987). Unternehmensgründung als Folgeinnovation: Struktur, Hemmnisse und Erfolgsbedingungen der Gründung industrieller innovativer Unternehmen. Poeschel.

Kahneman, D., Slovic, P., & Tversky, A. (1982). Judgment under uncertainty: Heuristics and biases. Cambridge: Cambridge University Press.

Kaplan, S. N., & Stro<sup>-</sup>mberg, P. (2004). Characteristics, contracts and actions: Evidence from venture capitalist analyses. *Journal of Finance*, 59(5): 2173-2206.

Killeen, J., Turton, R., Diamond, W., Dosnon, O., & Wach, M. (1999). Education and the Labour Market: Subjective Aspects of Human Capital Investment. *Journal of Education Policy*, 14(2): 99-116.

Klapper, L., & Love, I. (2011). Entrepreneurship and development: The role of information asymmetries. *World Bank Economic Review*, 25(3): 448-453.

Langelett, G. (2002). Human Capital: A Summary of the 20th Century Research. *Journal of Education Finance*, 28(1): 1-24.

Lechler, T. (2001). Social Interaction: A Determinant of Entrepreneurial Team Venture Success. *Small Business Economics*, 16(4): 263-278. http://www.jstor.org/stable/40229157.

Li, X., & Wu, L. (2018). Herding and Social Media Word-of-Mouth: Evidence from Groupon. *Management Information Systems Quarterly*, 42(4): 1331-1351.

Li, C.; Shi, Y.; Wu, C.; Wu, Z. y Zheng, L. (2016). Policies of promoting entrepreneurship and Angel Investment: Evidence from China. *Emerging Markets Review*, 29, pp. 154-167.

Luo, X., Zhang, J., & Duan, W. (2013). Social media and firm equity value. *Information Systems Research*, 24(1): 146-163.

MacMillan, I. C., Siegel, R., & Subba Narasimha, P. N. (1985). Criteria used by venture capitalists to evaluate new venture proposals. *Journal of Business Venturing*, 1(1): 119-128.

Maidique, M. A. (1986). Key success factors in high-technology ventures. In: D. Sexton, & R. Smilor, (Eds.), *The Art and Science of Entrepreneurship*. Cambridge, MA: Ballinger Publishing Company.

Mann, R. J., & Sager, T. W. (2007). Patents, venture capital, and software start-ups. *Research Policy*, 36(2): 193-208. https://EconPapers.repec.org/RePEc:eee:respol:v:36:y:2007:i:2:p:193-208.

Marcotte, C. (2012). Measuring entrepreneurship at the country level: A review and research agenda. *Entrepreneurship and Regional Development*, 25(3-4): 174-194.

Marmer, M., Herrmann, B. L., & Dogrultan, E. (2011). Startup genome report extra: Premature scaling. *Startup Genome*, 10, 1-56. https://ruskline.ru/airee\_s3.amazonaws.com/startupcompass-public/StartupGenomeReport2\_Why\_Startups\_Fail\_v2.pdf

McGrath, R. G., & MacMillan, I. (2000). *The Entrepreneurial Mindset: Strategies for Continuously Creating Opportunity in an Age of Uncertainty*. Harvard business school press.

McMullen, J. S. (2011). Delineating the domain of development entrepreneurship: A marketbased approach to facilitating inclusive economic growth. *Entrepreneurship Theory and Practice*, 35(1): 185-193.

Mikhail, M., Walther, B., & Willis, R. (1997). Do Security Analysts Improve Their Performance with Experience?. *Journal of Accounting Research*, 35, 131-157. doi:10.2307/2491458.

Miller, A. R., & Tucker, C. (2013). Active social media management: the case of health care. *Information Systems Research*, 24(1): 52-70.

Nahata, R. (2008). Venture capital reputation and investment performance. *Journal of Financial Economics*, *90*(2): 127-151.

NASSCOM Startup India report 2017, Startup India-Momentous Rise of the Indian Startup Ecosystem, CII report on a snapshot of India's Startup Ecosystem, Secondary sources, News article, 2017, https://smartnet.niua.org/sites/default/files/resources/nasscom-start-up-report-2017.pdf

Naude, W. (2010). Entrepreneurship, developing countries, and development economics: new approaches and insights. *Small Business Economics*, 34(1): 1-12.

Parker, S. C. (2006). Learning about the unknown: how fast do entrepreneurs adjust their beliefs?. *Journal of Business Venturing*, 21(1): 1-26.

Petersen, M., & Rajan, R. (1995). The Effect of Credit Market Competition on Lending Relationships. *The Quarterly Journal of Economics*, 110(2): 407-443. Retrieved from <u>http://www.jstor.org/stable/2118445</u>.

Podolny, J. M. (1993). A status-based model of market competition. *American journal of sociology*, 98(4): 829-872.

Podolny, J. M. (1994). Market uncertainty and the social character of economic exchange. *Administrative science quarterly*, 39(3): 458-483.

Podolny, J. M. (2005). *Status Signals, a Sociological Study of Market Competition*. Princeton, NJ: Princeton University Press.

Reich, R. B. (1987). Reconsidered: the team as hero. Harvard Business Review, 65(3): 77-83.

Ronstadt, R. (1988). The Corridor Principle. *Journal of Business Venturing*, 3(1): 31-40. https://EconPapers.repec.org/RePEc:eee:jbvent:v:3:y:1988:i:1:p:31-40.

Sandberg, W. R., & Hofer, C. W. (1987). Improving new venture performance: The role of strategy, industry structure, and the entrepreneur. *Journal of Business Venturing*, 2(1): 5-28. <u>https://doi.org/10.1016/0883-9026(87)90016-4</u>. Schultz, T. W. (1961). Investment in human capital. American Economic Review, 51(1): 1-17.

Sexton, D. L., Upton, N. B., & Wacholtz, L. E. (1997). Learning needs of growth-oriented entrepreneurs. *Journal of business venturing*, 12(1): 1-8.

Shane, S. (2000). Prior knowledge and the discovery of entrepreneurial opportunities. *Organization Science*, 11(4): 448-469.

Shane, S., & Stuart, T. E. (2002). Organizational endowments and the performance of university start-ups. *Management Science*, 48(1): 154-171.

Smallbone, D., Ram, M., Deakins, D., & Baldock, R. (2003). Access to Finance by Ethnic Minority Businesses in the UK. *International Small Business Journal*, 21(3): 291-314.

Sorenson, O., & Stuart, T. E. (2001). Syndication networks and the spatial distribution of venture capital investments. *American Journal of Sociology*, 106(6): 1546-1588.

Sorenson, O. (2003). Interdependence and adaptability: organizational learning and the long-term effect of integration. *Management Science*, 49(4): 446-463.

Spence, A. M. (1973). Job market signalling. Quarterly Journal of Economics, 87(3): 355-374.

Spence, A. M. (1974). *Market Signalling: Informational Transfer in Hiring and Related Screening Processes*. Cambridge Mass: Harvard University Press.

Spence, A. M. (2002). Signalling in retrospect and the informational structure of markets. *American Economic Review*, 92(3): 434-459.

Stam, E., & Wennberg, K. (2009). The Roles of R&D in New Firm Growth. *Small Business Economics*, 33(1): 77-89.

Storey, D. J. (2016). Understanding the small business sector. New York, NY: Routledge.

Stuart, R. W., & Abetti, P. A. (1990). Impact of entrepreneurial and management experience on early performance. *Journal of business venturing*, 5(3): 151-162.

Thurik, A.R., Carree, M. A., Van Stel, A., & Audretsch, D. B. (2008). Does Self-Employment Reduce unemployment? *Journal of Business Venturing*, 23(6): 673-686.

Tyebjee, T. T., & Bruno, A. V. (1984). A model of venture capitalist investment activity. *Management Science*, 30(9): 1051-1066.

Unger, J. M., Rauch, A., Frese, M., & Rosenbusch, N. (2011). Human capital and entrepreneurial success: a meta-analytical review. *Journal of Business Venturing*, 26(3): 341-358.

Van Auken, H., & Carter, R. (1989). Acquisition of Capital by Small Businesses. *Journal of Small Business Management*, 27(2): 1-29.

Vismara, S. (2016). Equity retention and social network theory in equity crowdfunding. *Small Business Economics*, 46(4): 579-590.

Wang, L., & Wang, S. (2012). Economic Freedom and Cross-Border Venture Capital Performance. *Journal of Empirical Finance*, 19(1): 26-50.

Westhead, P., & Cowling, M. (1995). Employment change in independent owner-managed high-technology firms in Great Britain. *Small Business Economics*, 7(2): 111-140.

Wiklund, J., & Shepherd, D. (2003). Knowledge-based resources, entrepreneurial orientation, and the performance of small and medium-sized businesses. *Strategic Management Journal*, 24(13): 1307-1314. <u>doi:10.1002/smj.360</u>

Zhu, F., & Zhang, X. (2010). Impact of online consumer reviews on sales: The moderating role of product and consumer characteristics. *Journal of Marketing*, 74(2): 133-148.

# A1: Description of variables

	Variable Definitions
	Dependent Variables
Variable Name	Description
FIN_ROUNDS	Multiple rounds of financing received by startups to July 2018. This is a continuous variable. We obtained these data from Crunchbase, Traxn, and Techinasia

Independent Variables Related to Human Capital

Variable Name	Description
DEG_ELITE	Dummy variable that takes the value 1 if at least one of the founders obtained an educational degree from an elite educational institute (top ranked from India and abroad) and 0 otherwise. We obtained these data from LinkedIn.
NO_OF_FOUNDERS	Shows the number of founders for the startups in the sample. This is a continuous variable. We obtained this information from Crunchbase, Traxn, and Techinasia.
YEARS_EXP	The average number of years of experience before starting the startup concerned. We obtained this information from LinkedIn.
ATLEAST_PRIORFOUNDER_EXP	Dummy variable that takes the value of 1 if at least one of the founders has had prior experience as the founder and 0 otherwise. We obtained this information from LinkedIn.
ATLEAST_PRIORTECH_EXP	Dummy variable that takes the value of 1 if at least one of the founders has had prior experience as a technical engineer (software) and 0 otherwise. We obtained this information from LinkedIn.
ATLEAST_PRIORCONSULT_EXP	Dummy variable that takes the value of 1 if at least one of the founders has had prior experience as a business consultant and otherwise 0. We obtained this information from LinkedIn.

 Independent V	ariables Related to	Social Media Net	working	
Variable Name	Description			
 SOCIAL_NETWORK	This variable	compiles the nut	mber fans follow	ing startups on
	multiple	social	media	platforms

	(LinkedIn+Twitter+Facebook). Information was obtained from the respective websites.
	Control Variables
Variable Name	Description
CITY_BANGALORE	Dummy variable that takes a value of 1 if the location of the startup is in Bangalore and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
CITY_NCR	Dummy variable that takes a value of 1 if the location of the startup is in NCR and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
CITY_MUMBAI	Dummy variable that takes a value of 1 if the location of the startup is in Mumbai and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
CONSUMER_INTERNET	Dummy variable that takes a value 1 if the startup belongs to a consumer internet domain and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
HEALTHTECH	Dummy variable that takes a value 1 if the startup belongs to healthtech and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
FINTECH	Dummy variable that takes a value 1 if the startup belongs to fintech and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
EDTECH	Dummy variable that takes a value 1 if the startup belongs to edtech and 0 otherwise. We obtained this data from Crunchbase, Traxn, and Techinasia
AGE	Age of the startup measured in years at the end of the sample period [to] July 2018. We obtained these data from Crunchbase, Traxn, and Techinasia
GENDER	Dummy variable that takes a value of 1 if one of the founders is male and 0 otherwise. We obtained this information from LinkedIn.